



Summary:

- 4-hospital system based in Midwest
- High clinical complexity
- Third-party administrators accessing incorrect contractual discounts
- In 1 year STAT Revenue identified over **\$1,200,000 in underpayments related to TPAs paying less than their contractual responsibility**

Third-Party Administrators Abusing Your Bottom Line?

<< In just 1 year, STAT Revenue identified \$1.2 million in TPA underpayments. >>

“STAT’s work has been beneficial for us on numerous fronts: they were able to assist us by uncovering the systemic causes of our underpayments and **implement fixes that eliminated future exposure.** They designed and delivered specific training for my PFS staff to share their findings and educate the team on STAT’s best practices.”

■ Director of Patient Financial Services
500-Bed Hospital

The Challenge:

Are you confident that group health plans and their TPAs are able to navigate complex contracts and patient policies? Third-party insurance administrators continue to be prominent players in the managed care industry.

Even in the wake of tightening regulations on silent PPOs, TPAs are still a source of confusion for healthcare providers, often resulting in lost revenue. Contract management systems are ineffective in this area, as a given TPA may be accessing any number of contractual discounts.

The Case:

STAT reviewed 3 years of closed accounts for this particular hospital system. Through a detailed analysis of insurance contract language and account information, STAT completed a post-payment review, identifying and appealing TPA underpayments for:

- Misapplying contract clauses negotiated with the insurance network regarding coordination of benefits.
- Accessing a discontinued network or paying lower rates than what they were contractually obligated to pay.



STAT’s Findings:

In just 1 year, STAT Revenue identified over **\$1,200,000** in underpayments in which TPAs used back-door methods to pay less than their contractual responsibility.

Let STAT Revenue help with a complete post-payment reimbursement review service customized to your hospital’s individual needs. We don’t rely on set algorithms. In performing a multi-dimensional review of a hospital’s closed accounts, STAT’s hands-on approach utilizing years of experience to identify TPA underpayments and effectively solve payment disputes.

Pursuing correct reimbursement can be challenging, even with robust contract management systems and internal controls in place. With absolutely no risk to you let STAT ensure you’re receiving 100% of your commercial and government revenue.

For more information about how STAT can add value to your hospital, please visit us at: www.statrev.com